
Privacy Policy for Just Hope LTD

Effective Date: 01/09/2024

At Just Hope LTD, we are committed to protecting your privacy and ensuring that your personal information is handled securely and responsibly. This Privacy Policy outlines how we collect, use, and protect your data when you use our services or website, which is built on the Wix platform. We also process payments via Stripe.

By using our website or services, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

- **Personal Information:** When you book a service or contact us, we may collect personal information such as your name, email address, phone number, and payment information.
 - **Automatically Collected Information:** Wix, as our website provider, may automatically collect data such as your IP address, browser type, and device information when you interact with our site.
 - **Payment Information:** We use Stripe to process payments. Just Hope LTD does not store your payment details, such as credit card numbers. Stripe handles all sensitive payment data in compliance with industry standards (PCI-DSS).
-

2. How We Use Your Information

- To provide and improve our services, including processing bookings, sending session details, and communicating with you.
 - To fulfill legal obligations, such as maintaining accurate financial records.
 - To secure your data and maintain the functionality of our website through Wix.
 - To process payments securely through Stripe.
-

3. Data Sharing and Disclosure

Just Hope LTD does not sell, rent, or trade your personal information to third parties. We may share your data in the following circumstances:

- **Third-Party Service Providers:** We use trusted third-party providers (e.g., Wix and Stripe) to help deliver our services. Your personal information may be shared with these providers only to the extent necessary to perform services on our behalf.
 - **Legal Obligations:** We may disclose your information if required by law or to protect our legal rights.
-

4. Security of Your Information

We take reasonable precautions to protect your personal data. However, we cannot guarantee the absolute security of your information, as no method of transmission over the internet is 100% secure.

- **Wix Security:** Our website is hosted on Wix, which follows industry-standard practices to protect user data, including SSL encryption and regular security updates.
 - **Stripe Security:** All payment transactions are handled through Stripe, which complies with strict security measures, including encryption and PCI-DSS compliance. Just Hope LTD does not store any payment information on its servers.
-

5. Your Rights

You have the right to:

- Access, correct, or delete your personal information.
- Opt-out of marketing communications.
- Withdraw consent for the collection or processing of your personal data at any time.

Please note that requests to delete or withdraw consent for certain data may affect our ability to provide you with services.

6. Cookies and Tracking Technologies

Our website may use cookies to enhance your experience, such as remembering your preferences and improving site performance. By using our site, you consent to the use of cookies.

Wix may use cookies and similar tracking technologies for analytics, functionality, and advertising purposes. You can manage your cookie preferences through your browser settings.

7. Third-Party Links

Our website may contain links to third-party websites (e.g., Wix, Stripe). We are not responsible for the privacy practices or content of those sites. We encourage you to review their privacy policies when visiting external sites.

8. Limitation of Liability

Just Hope LTD takes reasonable steps to protect your data, but we cannot be held liable for any data breaches, security incidents, or losses resulting from circumstances beyond our control.

This includes, but is not limited to:

- Breaches caused by third-party services (e.g., Wix, Stripe).
- Unauthorized access to your data due to your negligence (e.g., sharing login credentials).
- Loss of data due to force majeure events, such as cyberattacks or natural disasters.

By using our website or services, you agree to hold Just Hope LTD harmless from any damages or claims arising from the use of your personal data or our website.

9. Changes to This Policy

Just Hope LTD reserves the right to modify this Privacy Policy at any time. Any changes will be effective immediately upon posting on our website. Continued use of our services after changes are posted constitutes your acceptance of the updated policy.

10. Contact Information

If you have any questions about this Privacy Policy or your personal information, please contact us at:

Email: just.hope.ltd@gmail.com