

## Terms and Conditions

### 1. **Service Agreement**

By booking a Tarot reading or counseling session with Just Hope LTD, you agree to these terms and conditions. Our services are provided through Zoom videoconference and are intended solely for entertainment and educational purposes. They are not a substitute for professional medical, legal, or financial advice.

### 2. **Booking and Payment**

Full payment is required at the time of booking. All payments are non-refundable unless the cancellation or rescheduling policies (detailed below) are followed. You are responsible for ensuring that your payment method is valid and funds are available.

### 3. **Cancellation Policy**

Cancellations must be made at least 48 hours prior to your scheduled session to receive a refund. Cancellations made within 48 hours will result in the loss of the payment. A cancellation fee will apply to cover bank processing fees.

### 4. **Rescheduling Policy**

You may reschedule your session up to 24 hours in advance. Any rescheduling requests made less than 24 hours before the session will not be honored, and the full fee for the session will be retained.

### 5. **Zoom Video Sessions**

All sessions are conducted through Zoom videoconferencing. The Zoom link details will be provided via the email address you supply when booking. Just Hope LTD is not responsible if you provide an incorrect email address. Please ensure that you have a reliable internet connection; we are not liable for any interruptions on your side. Any delays caused by client tardiness or technical issues on the client's side will be deducted from the total session time.

### 6. **Refunds and Late Arrivals**

Refunds are not provided for late arrivals or missed sessions due to connectivity issues. If you are late, the time lost will be deducted from your session, and the full session fee will still apply.

### 7. **Privacy and Confidentiality**

[Your Company Name] respects your privacy and the confidentiality of all sessions. However, we are not responsible for any unauthorized access to your information due to the transmission of data over the internet, which may be subject to breaches.

### 8. **Limitation of Liability**

To the maximum extent permitted by law, Just Hope LTD will not be held liable for any direct, indirect, incidental, or consequential damages arising from the use of our services, including but not limited to, emotional distress, loss of income, or personal decision-making.

### 9. **Force Majeure**

Just Hope LTD will not be held responsible for any failure to perform our obligations due to circumstances beyond our control, such as natural disasters, internet outages, or other unforeseen events.

**10. Intellectual Property**

All content provided by Just Hope LTD, including materials shared during sessions, is the intellectual property of Just Hope LTD. You are not permitted to record, distribute, or reproduce the session or any related materials without prior written consent.

**11. Governing Law**

These terms and conditions are governed by the laws of the United Kingdom. By agreeing to these terms, you submit to the exclusive jurisdiction of the courts of United Kingdom

**12. Changes to Terms and Conditions**

Just Hope LTD reserves the right to update these terms and conditions at any time without prior notice. Continued use of our services constitutes your acceptance of any such changes.

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**Disclaimer**

Just Hope LTD provides Tarot readings and counseling services strictly for entertainment and educational purposes. These services are not intended to replace professional medical, legal, or financial advice. You are solely responsible for your decisions and actions following a session, and Just Hope LTD will not be held liable for any outcomes arising from the guidance provided.

By using our services, you acknowledge and agree that:

- Just Hope LTD is not responsible for any miscommunication due to incorrect email addresses provided at the time of booking.
- Just Hope LTD is not responsible for any technical issues, including poor internet connections, on the client's side.
- You accept full responsibility for any consequences arising from the session and release Just Hope LTD from any liability related to your personal, professional, or financial outcomes.